

ACTION LOG

WARD: Western Ward Community Meeting

DATE: Monday 24th March 2025

TIME: 6:30pm

VENUE: St Anne's Community Rooms



Leicester
City Council

Present

Cllr George Cole
Cllr Viv Dempster
Housing – Sharon Roberts / Bert Louis
Traffic and Highways – Robert Bateman
Leicestershire Police – Sgt Simon Walters
WCEO – Angela Martin

Apologies

Cllr Molly O'Neil

Item	Action to note	Who
------	----------------	-----

1.	Introductions & Apologies, Declarations	
	<ul style="list-style-type: none">The Chair, Cllr Dempster opened the meeting and welcomed everyone.No declarations were noted.	

2.	Councillors Feedback	
	<ul style="list-style-type: none">The meeting noted an update from Councillors: <u>Cllr Dempster / Cllr Cole</u> –Burns Flats, Holistic approach to the problems identified, to work in conjunction with the Team Hub / Community room, and internal departments.Explanation provided re cuts to local authorities and how these might be managed, i.e. use of building, rather than staff cuts.Resident comment to councillors – support to assist L.A ward Cllrs re saving services.	

3.	Local Policing Update	
	<ul style="list-style-type: none">Sgt Walters updated the meeting on –Re-painted road markings near schools to deter inappropriate parking outside schools.Cllr Cole requested clarification re crime figures provided - Confirmed that figures for across the ward.Question raised re drug dealing via motorised cycles in and around Coats Ave, New Parks.West Leicester police Facebook page, highlights arrest and achievements across the ward.Positive comments re police response, to a general incident.Explanation provided re quad and motor bikes and the difficulties in safely stopping illegal users.	

4.	Highways Update	
	<ul style="list-style-type: none"> ▪ New Field College issues started to be addressed, phases one, two, three highlighted. ▪ Park and Stride information provided. ▪ Burns flats – Verge parking to be investigated. 	

5.	City Warden Update	
	<ul style="list-style-type: none"> ▪ The meeting noted an update from the City Warden – Appendix A. ▪ Cllr Dempster updated the meeting on the report. ▪ Meeting noted the frequency of littering on Aikman Avenue. ▪ The Parade consistently littered with debris from the construction. ▪ Housing to pick up the issue. 	

6.	Housing Update	
	<ul style="list-style-type: none"> ▪ Housing officers for Western ward attended meeting, informed the meeting on the 'pop-up' housing surgeries at the New Parks library. ▪ Electric charging points, not housing installed. ▪ The notes from the meeting attached – Appendix B. 	

7.	Ward Community Budget	
	<ul style="list-style-type: none"> ▪ The meeting noted a Ward Funding update. ▪ Ward Funding April 2024 - March 2025 - £19,680. ▪ Number of applications supported to date: 3. ▪ Balance remaining: £11,210. 	

8.	Any Other Business (AOB)	
	<ul style="list-style-type: none"> ▪ No AOB 	

The meeting closed at: 7:45pm.

Appendix A - City Warden Update

There have been over 8 reports of fly tips reported/investigated and notices given this month.

Abandoned skips have been investigated and reported for removal to great success.

Have reported numerous household items, liaising with cleansing which have been removed.

Dog fouling reports investigated, additionally, letters have been sent to addresses giving notice revolving the occupants' dogs leaving stool in nearby gardens/footpaths.

Community protection warning notices for untidy land and deposit on highways have been handed out and all have been complied to.

Interviews throughout the beginning of the year have been carried out for fly tip's in hot spot areas where evidence has been found, multiple Fixed Penalties issued.

Most of these issues have taken place on Aikman Avenue, I've noticed this month a **large** drop in waste being deposited by nearby apartments, particularly Fairburn House where most of the items were coming from. I'll continue to patrol this area and communicate with the housing officers.

Patrol for fly posting takes place weekly, so far so good.

Brex Court, Cokayne Road is often being patrolled as it was a dumping ground for waste, happy to report this area has remained clean for a few months since fixed penalties were issued.

Alleyways and back gardens/grass patches have been investigated, photos taken and communication made with housing/parks to resolve these issues.

Additional weekly patrol on foot and bike in all areas using tracking device.

Please bring any issues you are facing to the Council's attention by using the "Love Clean Streets app – Love Leicester." The app is easy to use, and you can report litter, fly-tipping, dog fouling or any other environmental problem. The advantage is that you can take a picture of the problem and upload it, tagging the location and including other details so the appropriate team can fix the issue quickly. More information about the app is available here: [Love Clean Streets \(leicester.gov.uk\)](https://www.leicester.gov.uk/love-clean-streets).

Appendix B – Housing Update

Housing Update for Western Ward meeting 24th March 2025

Staffing – No issues.

Burns Flats –

- **Fire Safety Issues** – Works is constantly being carried out by Housing Officers and the Cleansing Team to ensure that all fly tipping is removed quickly e.g. large items mattresses or anything that could be set fire to. Assistant Housing Officers check that the shutters are down and locked on the bin stores to prevent bins being set alight.
- **Security Doors intermittently working** – although the system is now back up and running there are odd instances where tenants FOBs are failing, they can visit the New Parks Library to get a new FOB. All issues are being referred back to the Contracts Team in repairs. A presentation has been given to Housing staff on a proposed new system to replace the current one which is very old. We are awaiting an update on the outcome of this and a date for the new system to be installed.
- **Disabled parking availability to Bentburn / Crayburn House** – parking is not allowed outside of the Crayburn Rooms and the boiler house as access is needed to the boiler house and to allow BIFFA to empty the bin store there. If access is blocked, BIFFA won't empty the bin.
- **Fob not accessing washing room.** – there are a couple of laundry rooms which have had to be closed due to continuing vandalism, Housing are working with the Police, Community Safety & the Hub to identify youths who are accessing laundry rooms across the blocks. Currently it is not ideal but for blocks where the laundry is closed, the tenants have been provided with a FOB to another block with a useable laundry room. A FOB system that is included with the new Security Door system has been requested, we await an update on this.
- **Numerous complaints made concerning housing officer attitude** – if we have details of the specifics of these complaints we can investigate.
- **Anti – Social Behaviour** – a joint exercise with Housing and Community Safety has been carried out with the Hub, Police, STAR, & a few other services recently. Door knocks/Surveys took place on 11th March. An event was held at the Crayburn Rooms on 20th March as well to get an idea of the issues the residents are facing. Community Safety will collate the responses, and any necessary actions will be passed to the relevant departments to deal with.

Environmental Budget – The following projects should be completed by end of March; -

- **Deansburn House** – Internal Painting of block – this has been delayed due to demand of painting section from damp/mould cases, will now be completed by July 2025.
- **Deep cleans in Burns flats** – These have been carried out quarterly over the last 12 months and have helped in the appearance of the communal areas, tenants and residents like it so we will look to hopefully continue with this next year if funding is available.

We will be putting together a list of projects to put forward for the Environment Budget for 2025/2026. We have £66k to be shared out across the West District.

If there are any ideas or suggestions, please provide them to

Sharon Roberts (Sharon.roberts@leicester.gov.uk) or Bert Louis (Bert.Louis@leicester.gov.uk) or Mandy Smith (mandy.smith@leicester.gov.uk) by 31st March.

Pop Up Sessions

These sessions are being set up across the City as a way to allow tenants to come in and have their say. The information will be included in rent letters going out to tenants this week.

In the West they are being held on Tuesdays at the Tudor Centre and the New Parks Library (Leaflet attached).